

Skills

User Experience

- Gathering user needs and incorporating requirements into system design and feature prioritization.
- Designing interaction flows, mock-ups and prototypes for web applications and new features.
- Incorporating user-centered design methodologies where appropriate, including heuristic analyses, persona creation, iterative design, and usability testing.

Management

- Maintaining team schedules and tasks.
- Managing group and client expectations ensuring on-time and on-target delivery.
- Working closely with development team to ensure implementation is satisfactory to all parties.

Technical

- Expert in (X)HTML/CSS, including W3C validation.
- Well versed in Javascript, ColdFusion MX, Java/Swing, SQL.
- Familiar with PHP, Python/Genshi templating, ActionScript, XML/XSLT.

Work Experience

Metaweb Technologies : User Experience Designer

September 2005 - Present

- Designed rich interactive web application features using a variety of specification tools, such as user flows, walk-throughs and prototypes.
- Worked closely with development team to determine priorities and feasibility of implementation.
- Managed CSS and visual design implementation for application, including a complex Javascript component architecture.

dehfne digital : Principal

October 2003 - Present

- Gathered requirements for design and implementation of new information systems, including intranets, a document imaging system, and knowledge sharing tools.
- Developed and maintained overall website visual design using CSS, content management systems, and templating.
- Designed application interactions using user-centered design methodologies.
- Supplied interface design mock-ups to development team.
- Coded applications and dynamic websites.

Center for Built Environment : Graduate Student Researcher

January - August 2003

- Kept group on schedule, managed group and client expectations and organized project documentation.
- Scheduled and participated in needs assessment interviews and user tests of four iterations of interface design.
- Developed and tested paper and interactive prototypes of application interface.

University of California, Berkeley : Graduate Student Instructor

August - December 2002

- Instructed undergraduate students with a wide range of computer experience in XHTML, Javascript, web-design and usability.

Stephanie Hornung

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Metropolitan Transportation Commission : Web Designer (Intern)

May - August 2002

- Managed website redesign based on heuristic and task analyses, user test and organizational needs and constraints.

Gap Inc. : Research Specialist

October 1999 - August 2001

- Designed and maintained large database of anecdotal information to assist in development of communication strategy.
- Provided tracking and analysis of social responsibility issues affecting the company.
- Assisted in design of corporate website content.

Recent Projects

Freebase.com : Data-Input Components

- Designed and refined a series of components to assist the user in inputting the correct data type; such as flexible dates, units of measurement, text, or a link to another item previously entered into the system.

Freebase.com : Help Center

- Worked closely with copywriter on layout and information design to improve usability of documentation.

Freebase.com : Discussion Tracking

- Created features to allow users to keep track of new and interesting discussions and designed features for improving findability of new discussion topics.

Interwoven LiveSite Solutions

- Designed sample websites to be included in product, including visual design, XHTML mockup and content contributor interface.

Alameda County Social Services Agency WebFiles System

- Gathered system requirements, built taxonomy, and worked with Agency and staff and application vendor to implement system.

Alameda County WIC Program Guide

- Designed staff website, performed task analysis and paper prototype testing, developed site to be updated by business users using Macromedia Dreamweaver templates with Contribute.

Education

University of California, Berkeley

Masters of Information Management & Systems : May 2003

University of Michigan, Ann Arbor

Bachelors of General Studies, emphasis in psychology and business : April 1997